



“We Eat Termites For Lunch”

THE FUMIGATION PREPARATION INFORMATION PACKET

Thank you for choosing Mojo Joe Termite for your termite elimination needs.

Now that you have chosen whole-structure fumigation with Vikane (the treatment that is proven to rid your home of termites) certain steps must be taken.

Before your structure is fumigated, you will need to read through all provided documents so that you may properly prepare for the fumigation process. Please follow all instruction carefully to minimize any delays and to avoid incurring additional cost. In addition to these procedures, you must also follow the gas service instruction below.

IMPORTANT INFORMATION REGARDING YOUR GAS SERVICE

Southern California Gas Company (The Gas Company) and Pacific Gas & Electric (PG&E) have determined that only utility company personnel may shut off and restore gas service before and after the tarp fumigation. Fumigation contractors are not authorized to perform this service.

It is the Owner's/Agents responsibility to secure animals away from the meter and to clear away any brush, vegetation or debris around the meter to allow the technical to have access on the day the meter will be shut off. Any gates that may restrict access to the meter must be left unlocked. The GAS COMPANY requires a three-foot perimeter of clear space around the meter to be serviced. If these procedures are not followed THE GAS COMPANY will not shut off the meter and the fumigation may be delayed.

SHUT OFF: The shut off will be scheduled by our arranged fumigation contractor. The gas will be shut off between 7am and 11 am the morning of the fumigation. In certain circumstances the gas service will be shut off the day prior to the fumigation. >> PLEASE MAKE SURE THE GAS COMPANY HAS ACCESS TO YOUR METER. CLEAR ALL OVERGROWN FOLIAGE FOR EASY ACCESS.

Upon completion of the fumigation, a “Notice of Re-entry” will be posted at the front door of the structure. The owner/agent must keep each notice for each structure and present them to THE GAS COMPANY to verify the structure has been cleared for re-entry. THE GAS COMPANY will not restore gas service and relight pilot lights in the structure until it has been certified for re-entry. An adult must be present at the property when THE GAS COMPANY’s technician arrives to restore service. Please contact THE GAS COMPANY if you have any questions or concerns.

* Restoration of Gas service may be scheduled by contacting The Gas Company at the following number: So Cal Gas 1-800-427-2200 **Mojo Joe Termite cannot do this as it requires an account number.**

*All properties with **Propane** must contact your propane company to make arrangements.



IMPORTANT FUMIGATIN PROCESS REMINDERS

1. Food items All items for human consumption (such as foods, spices, beverages, drugs, medicines, etc..) which are not in their original, intact, and sealed glass or metal, air tight container must be double bagged in Nylofume bags or removed entirely from the structure prior to fumigation. This includes items placed inside refrigerators, freezers, and other appliances or storage areas. Additional charges may be applied to items left un bagged or the fumigation may be postponed with additional fees applied for the postponement.
2. All waterproof protective mattress covers and waterproof or moisture proof mattress or pillows themselves must be removed from the structure.
3. All people must vacate the structure during the entire fumigation process. All living things (such as pets, including fish and growing plants) must also be removed from the structure before the fumigation begins. Mojoe Termite will not be responsible for any animals or plants that are not removed from the structure prior to the start of fumigation. Vikane is a lethal gas to all humans, plants and animals.
4. All vehicles must be removed from any covered parking area (underground parking, carports, or garages) attached to the structures being fumigated, as these areas must also be enclosed during the fumigation process. If the vehicles can't be removed, the owner or agent is responsible to open all windows and trunks. If the vehicles cannot be moved or opened, then the vehicles will be towed at the owners' expense.
5. The owner/agent is to make arrangements to provide keys to all interior and exterior doors prior the date of fumigation. The property will be entered three times during the course of the fumigation process. It is important that you make key arrangements with Mojoe Termite prior to the date for fumigation. All entrances (doors and windows) must be lockable, barricaded or otherwise secured. The law requires that all buildings be locked during fumigation, and the fumigation have access to the entire interior of the structure.
6. Electricity must be available as it will be required to run aeration fans during the fumigation process.
7. Perimeter of structure: Before the day of fumigation, a 6-12-inch space between the structure and any fences or vegetation needs to be made so the fumigation tarps may fall freely to the soil/ground or concrete. This includes raking back landscaping materials (rocks, gravel, bark, small stones, etc.). Tree limbs touching or just above the roof must be trimmed back. Thoroughly water the ground around shrubs and plants located adjacent to the structure.



8. Notify Mojoe Termite if any form of plumbing system exists underground next to the structure to be fumigated. This includes underground drip systems, garden lines or any form of piping not visible above ground. Mojoe Termite will not be responsible for any damage to underground piping or sprinkler systems. Of we are not made aware of them prior to fumigation.
9. It is the owner or agent's responsibility to unscrew exterior light/bulbs and shut off or disable automatic switch controls for lighting systems that will be in the space to be fumigated. Exterior light/bulbs which pose a danger to the tarps. Mojoe termite will not be responsible for damage to exterior bulbs if they are not removed or disabled prior to fumigation.
10. All cabinets, drawers, closets and interior doors must be opened. If these are left closed but unlocked, we will open them. Blinds drapes and attic covers all need to be open. Keys must be provided or access made for all locked interior spaces (garage, storage rooms, etc.).
11. Retract all awnings and window coverings, where possible. Awnings or window covering left open or extended may be damaged during the course of fumigation.
12. Notify Mojoe Termite prior to fumigation of any pipes, conduits, tunnels, pathways tec. Connecting the structure to other structures. Conduits tunnels and adjoining pathways will allow gas to escape into the adjoining structure. Vikane is a lethal gas and may cause death or severe illness to anyone who may be in an adjoin structure.
13. The fumigation crew will exercise due care in its fumigation procedures, but will not be responsible for broken tiles, gutters, solar units, foliage or other inadvertent damage caused by properly performed procedures.
14. Security: Please talk to your neighbors and ensure that only marked, licensed vehicles stop by and check on the structure during the fumigation process. Mojoe Termite will not be held responsible for any vandalism or theft during the process.